

# THE DAILY UNIVERSE

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*Unlimited calling ... trick phrase'*

## Discount service questioned

By JANET L. FISHER and  
MICHAEL G. JENSEN  
University Staff Writers

High-level officials and employees of the VIP and NOVA telephone companies have told The Daily Universe about practices including overloading calling circuits, listening in on private telephone conversations, shutting down the system without notifying customers and misrepresenting the product to potential buyers.

Melvin Gish, president of NOVA Telecommunication Inc. described himself as also "technically tied" to VIP. He said NOVA offered a flat rate, unlimited calling long-distance service that cost \$100 per month in addition to conventional pay-by-the-call service.

However, customers of the unlimited calling system would actually only get an average usage of five minutes a day or 15 minutes every three days, said Gish — if they were able to get into the system at all. Some customers, such as Mike Jensen, a junior majoring in zoology from Pleasanton, Calif., say they never got in.

Gish explained, "We started out with four circuits: two for in-state calls and two for calls made outside of Utah." Gish said the in-state circuits were eventually reduced to one.

One in-state circuit does not leave much space for access, according to an operations manager for Intermountain Telephone Corp. Gary Jensen said one customer could actually tie up the line for an hour. In the case of multiple customers trying to access the single circuit, he explained, "If a company had 55 customers, all 55 would have to dial continually in a one-hour period in order for a maximum of 11 customers to get through and use the line. Once one got through, he would only be allotted 5 minutes if the other 10 were to get on also."

Gish said he developed a system he felt would help to control customers' usage, necessary to give all the customers their allotted time as well as make a profit. "The only way the system can function is if people can't get on as much as they want," he said, adding that NOVA "busted the circuits" when they didn't have enough customers on the system in an effort to keep the business profitable.

"It was a first-come-first-served

process," said Gish, adding that he feels responsible personally and morally for those who did not get the service they were promised or that they had anticipated, but insisted that the business was run fairly and legitimately.

"Unlimited calling is a trick phrase," he said. He explained that customers could call as much as they wanted but this didn't mean they would get into the system to place a call. "It's a game of roulette — with this kind of service you take your chances. For me this is a telephone raffle system."

And, according to a former NOVA employee, students who did manage to place their calls probably did not have as much privacy as they might have liked.

Nathan Hale, a senior from Mesa, Ariz., majoring in financial planning who was NOVA's regional sales representative, said he stopped working for NOVA after two weeks because he felt the company was "unethical and immoral." One of his major concerns was NOVA's method of monitoring calls.

"They would listen to the students' conversations and find out who was sharing a code with a friend," he said.

Gish confirmed this. "Through monitoring, we heard people's lines. From the types of conversations heard, we could tell whether the person was a hacker and trace the call." Gish defined a hacker as someone who had unauthorized use of the access codes, which he said includes those who used friend's numbers.

The monitoring system currently being used by BYU, however, is not capable of monitoring conversations and only traces the numbers called by the dial tones made, said Detective Steve Baker of the University Police.

NOVA apparently also had problems communicating with people who had bought the service. The company stopped operations twice — once temporarily and then for good — without letting customers know.

"We operated for a time — two weeks — and then shut down for a week," Gish said. "We then opened up again and ran for three or four more weeks." He added that the system was in operation for six weeks total.

The customers were never notified.

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Universe photo by Rob Harrill

Officials and employees of an 'unlimited long distance' telephone service told The Daily Universe of the companies practices.

## Campus reacts to Pres. Benson's talk

CHEL C. MURDOCK  
University Staff Writer

Students have reacted in different ways since much-discussed talk about women's roles in the church.

Many students have had questions about the

they should take in their individual lives,"

Donald Q. Cannon, bishop in the BYU 8th

of the LDS Church. The stake is made up of

students.

The talk, given at the Feb. 22 Fireside for

President Benson emphasized the tradi-

tion of a woman. "The Lord clearly defined

roles of mothers and fathers in providing and

rearing a righteous posterity," he said. "Contrary to conventional wisdom, a mother's calling is in the home, not in the marketplace."

The responses have been generally positive, with people trying to adjust to the demands of the talk as it applied to them," Cannon said.

The talk has probably had more impact on the

mature, integrated residential wards than on the

student wards, Cannon said.

"It's harder for a woman who's been working for

15 years to pull out than for a woman who's just

been working to help her husband through school,"

said Cannon.

Robert H. Daines, president of the BYU 11th

Stake, also made up of married students, said some

of the stake members felt relieved by President

Benson's talk.

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He encouraged students to start a

program on the first day of class to

prepare for the first exam and to keep

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Conn suggested not to study the

same subject for more than one and a

half hours and said that everyone

should always reserve two hours a

day for recreation.

John G. McBride, a senior honors

student from Estes Park, Colo., majoring

in electrical engineering, often has people

ask what his secret is for preparing for tests.

"I usually start studying a week before a

test and break it up into three stages," he

said.

He also suggests that exams should be a

learning experience. Do not look to see

what you got right, but review and learn

the things you got wrong. "If the ma-

jority of my students get a question

wrong, you can guarantee it

will be on the next test," Conn

said.

Most students are un-

aware that they may review a

test they took in the test-

ing center, he said. "After

receiving the slip with your

test results, you may pick the test up

again to find out which answers you

missed," Conn informed.

**"Worry about things you have control over. If you can't control it, don't worry. You can't change it anyway."**

—Clay Conn,  
instructor of  
general studies

McBride doesn't usually spend more than two hours on one subject each day. "I can remember it better if I don't cram it all into one day."

"Staying up with homework is the best way to study for finals. It's just re-remembering, instead of trying to learn everything at once," McBride said.

### Taking Tips

Don't worry

Consider  
opportunities to  
learn and excel

Keep up with  
new work

Don't study same  
subject more than 1  
hour

Reserve time for  
creation

Universe graphic by Jim Beckwith

By KELLY JO LARSON  
University Staff Writer

Worry is the biggest cause of failure on tests, according to a BYU general studies instructor.

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—Clay Conn, instructor of general studies

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## Student survey indicates support of endorsements

By ERIC SMITH  
and KENT HENDRIX  
Special to the Universe

response to some of the questions, the sample sizes for the questions ranged from 94 to 105 out of a possible 105.

The study was comprised of seven questions:

1. Would you want to vote on the administration's proposed use of Resident Assistants (RA's) for off-campus housing?

2. In addition to the ecclesiastical endorsement form signed prior to attending the university, would you like to vote on whether or not a continuing ecclesiastical endorsement is needed?

3. Since the ASBYU president refused to let students vote on issues such as these, do you feel he has adequately represented you?

4. Do you think the University administration's proposed use of RA's for off-campus housing should be instituted?

5. In addition to the ecclesiastical endorsement form signed prior to attending the university, do you approve of an annual continuing ecclesiastical endorsement?

6. Do you know the ASBYU president's name?

7. Which do you think would best represent you as a student? a) The current ASBYU format. b) A student congress made up of elected representatives from each of the colleges at BYU?

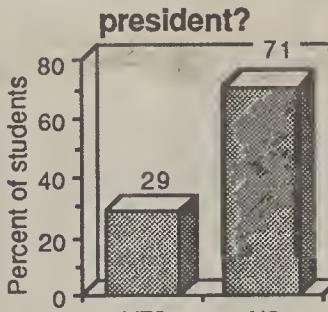
The results?

We found that 77 percent of the students surveyed would like to vote on the question of RA's. Furthermore, we are 95 percent confident the true percentage of students who would like to vote on this issue is between 69 and 86 percent.

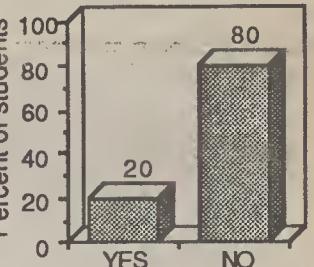
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## Student Poll

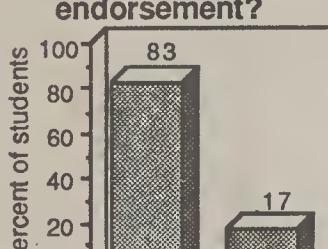
Do you know the name of ASBYU's 86-87 president?



Coleman's decision for no referendum OK?



Favor ecclesiastical endorsement?



## NEWS DIGEST

### Third Marine arrested in embassy case

WASHINGTON (AP) — A third Marine who worked as a security guard in Moscow and Leningrad and in the U.S. Embassy in Rome has been arrested on suspicion of espionage, causing American officials to broaden their investigations into security breaches in American diplomatic missions.

Sgt. John Joseph Weirick, 26, of Eureka, Calif., was arrested Tuesday night and held in the brig at Camp Pendleton, Calif., said Robert Sims, chief Defense Department spokesman. He is suspected of espionage while working as a security guard at the American consulate in Leningrad in 1981 and 1982, Sims said.

Sims declined to elaborate on the specific nature of the allegations concerning Weirick beyond saying the Marine had become involved with Soviet women. But other Pentagon officials, speaking on condition of anonymity, said military investigators now believe that Weirick "got some money from the Russians" and "may have allowed access to the consulate; more limited than Lonetree, but access."

The arrest of Sgt. Calyon J. Lonetree in December triggered the current military investigation, which has so far led to three other arrests. Lonetree and Col. Arnold Bracy, who worked together as Moscow embassy guards in 1985 and 1986, have been charged with espionage.

Staff Sgt. Robert S. Stufflebeam was charged Wednesday with three counts of improperly fraternizing with Soviet women.

### Iran secrecy disturbs new CIA director

WASHINGTON (AP) — CIA director-designate William Webster said today he would resign if the Reagan administration decided not to tell Congress of operations such as the secret arms sales to Iran.

Webster, now the FBI director, told the Senate Intelligence Committee that withholding congressional notification in such cases violates "the spirit of the law." His comments came at his confirmation hearing to become CIA director.

Webster's position runs counter to the actions the Reagan administration took in the Iran operation when it decided not to inform congressional intelligence committees of the sales. The administration never did tell Congress of the arms shipments, which were disclosed last November in news reports.

The FBI director also disagreed with the approach the administration took in engaging in the Iran arms shipments for five months based on oral approval from Reagan before having the president sign a written finding authorizing them on Jan. 17, 1986.

### IRS scores 75 percent on tax questions

WASHINGTON (AP) — Taxpayers who use the Internal Revenue Service's toll-free telephone lines to ask questions about their income tax returns are getting the wrong answer nearly a quarter of the time, Congress was told today.

The General Accounting Office, the non-partisan investigative arm of Congress, said in a report prepared for a House panel that its investigators posed as taxpayers to ask 21 tax law questions during 918 calls to IRS assistance centers across the country between Feb. 17 and March 20.

The investigators got through to an IRS employee 61 percent of the time on their first call and 87 percent of the time within five calls. Of the 793 answers the IRS provided, 63 percent were correct, 15 percent were correct but incomplete and 22 percent were incorrect.

Even if given incorrect answers by the IRS, the taxpayer is responsible for filing correct information on a return.

IRS officials reviewed the questions used in the study beforehand to ensure they were representative of those posed by taxpayers, and they agreed with the answers GAO investigators considered correct, the report said.

### Bangerter asks legislature to speed it up

SALT LAKE CITY (AP) — Gov. Norm Bangerter, calling the 55 mph speed limit "the most-broken law since prohibition," said Wednesday he will ask the Utah Legislature to raise the limit on the state's rural freeways to 65 mph.

The governor's announcement follows Congress' approval of a highway bill which gave states the option of raising the speed limit on rural stretches of the national interstate system.

"It is my opinion that this federal legislation is a great victory for states' rights," Bangerter said at a news conference. "The time is long passed when we should have taken some action with regard to the national maximum speed limit, particularly in the vast open spaces of the West."

The increased speed, contained in a highway and mass transit bill that Congress enacted April 2 over President Reagan's veto, would be legal on nearly 34,000 miles of the 43,291-mile interstate system. The speed limit must remain at 55 mph in urban areas with populations of 50,000 or more.

### Bangerter gets advice from students

SALT LAKE CITY (AP) — Gov. Norm Bangerter says although he is the one teaching a University of Utah class on state government, students are giving him some advice on how to run Utah.

"That's the way it should be," the governor said after the initial session of his "State Government in the '80s" class. "I want them to have the freedom to talk about whatever they want — to have a really free-wheeling discussion."

Topics in the first class Tuesday night ranged from taxes and education to the arts and pumping the Great Salt Lake, and regardless of the subject matter, Bangerter made two recurring points: a politician takes risks, and there are no simple answers.

One student asked if the recent \$150 million tax boost wouldn't make taxes so high that it would actually cut the state's revenues by killing incentives to work and to make profits.

"It could and it might," Bangerter said. "There is a certain amount of risk. I don't think it will work out that way, but we won't know for some time."

### Owens pushes Wilson for governor

WASHINGTON (AP) — Utah Rep. Wayne Owens is seeking support for a Utah gubernatorial candidacy by fellow Democrat and former Salt Lake City Mayor Ted Wilson, a television station says.

KUTV of Salt Lake City, in a story reported by its Washington bureau Wednesday, said it had learned that Owens recently mailed a letter to about 20 Democratic Party leaders and contributors stating that Wilson was considering a 1988 run for the governorship.

In the letter, Owens quoted a recent Deseret News poll showing Wilson leading incumbent Gov. Norm Bangerter 2-to-1. While Owens said that lead could not be expected to hold up, he added that the poll did indicate Bangerter is vulnerable.

The letter encouraged recipients to make comments directly to Wilson, who is director of the University of Utah's Hinckley Institute of Politics.

Owens said he sent the letter to labor groups and the chairman of the National Democratic Committee, the Democratic Governors Association and other powerful Democrats.

"I am encouraging them to look at the race and look at Ted and want them to know what's going on out there," he said.

Chuck Dolan, executive director of the Democratic Governor's Association, has said Bangerter can be defeated.

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## Provo needs businesses says council

ERI JENKS  
Provo Staff Writer

Provo City Council met Tuesday in two separate meetings to discuss and pass several resolutions to satisfy the city's need for new retail and entertainment businesses in Provo's Town Square.

The resolution provides eminent domain proceeding privilege — giving the Redevelopment Agency of Provo the ability to acquire all project property. The eminent domain resolution states that "if the developer or agency is unable to acquire the property through normal negotiation channels, the agency will utilize its eminent domain and immediate occupancy powers to obtain the parcels as needed on the parcel map."

Twenty-two different entities are involved in the downtown Provo development project, according to John Thackeray, general partner of Jensen Thackeray (JTM). "There are two or three property owners who said they don't want to sell," he said. "The balance have been cooperative in resolving their needs in the project."

The high range of appraisals plus recent were offered to the owners of the entities involved," said Thackeray.

Another resolution amended and passed an application of Provo City Development Action Grant (G) Funds submitted to Housing Urban Development three years ago. That proposal originally proposed to build a parking structure in conjunction with a high-rise office building anchored by a bank," said Golightly, economic development director for the city of Provo.

Because of economic changes, new office space announced,

a re-evaluation and study of

we saw a need for new retail

and new entertainment needs,"

he said.

The new plans include a shift of 20 youth in the parking structure, dining essentially the same, before the existing town square," according to Golightly.

"The scope of the project changed from the north corner to the southwest corner of 37," he said. "The project necessitates the taking down of about nine buildings."

Resolution for a Joint Development Agreement between Provo City Development Agency, the city of Provo, and JTM was passed at the development agency meeting, held at the council meeting Tuesday. Purpose of the agreement is to provide for development and operation of a mixed-use multi-building office, retail, entertainment development on a portion of the project area acquired by the developer.

For a joint development agreement between the developer and all parties involved with the development of Provo Town Square," said Thackeray.

Included in this resolution is a proposal for the developer to enter into a lease with Plitt Theaters, Inc. to create a four-screen theater complex. Last fall, Paramount Theater announced its intent to leave its own location on Center Street.

I think that we've worked out an agreement," said Golightly. "A statement has been made by the city of Provo that they are the main anchor of the project and will be the second and third of the building," he said.

I really think it'd be a real improvement to use the Plitt Theater," said Lindahl, a chairman for Arts Council. Plitt Theaters Paramount and are willing to move theater to Provo City if Provo goes ahead with the project, according to Lindahl. "It offers a lot of potential for a retail business," he said.

The parking structure behind it is part of that project and other parts of that block will have entrance and exit into the building on several floors," said Golightly. The building will also have office and 40,000 square feet of basement floor space that will be for retail, according to Golightly.

A solution parallel to this one was proposed by city council members in the redevelopment agency meeting.

Resolution endorses the development of the Provo City's grant with Urban Development Grant Funds in connection with JTM Center Street, Ltd.,

## Surveyed teachers see honesty in BYU students

By FRANCIE L. BALL  
Senior Reporter

BYU students are basically an honest bunch, or at least that is what professors perceive, according to a recent Faculty Advisory Council survey.

"The vast majority of BYU students are honest in their academic pursuits and should be commended for it," said Robert Conlee, chairman of the Academic Honesty Committee for the council.

The survey found that a faculty member would have one case of student dishonesty every 2.65 years of academic service, according to Leon Hartshorn, chairman of the council.

"It may range as high as one incidence per year, but one faculty member reported that he had none in 23 years of service," said Conlee.

Hartshorn said that although a lot of work went into the survey, it is not totally representative of the faculty and campus as a whole. For one thing, only the 42 members of the council were surveyed. Of these, only 14, or 33 percent, responded.

Even though this is a small sample of the faculty, Conlee said he feels it is representative of the situation on campus.

"I think it represents the wide range that exists at BYU. Some teachers would expect more cases than others depending on their teaching situation."

He said it would be logical for those

who have small classes, do not use the testing center and monitor their own tests to have a lower incidence of cheating than those with larger classes.

Conlee went on to say the testing center reports only one or two cases of cheating per week out of an average of 3000 tests administered. "The problem is that we don't know how many cases go undetected," he said.

Most recently, the standards office decided to let individual instructors handle cases of cheating.

"There are very good guidelines in the faculty handbook concerning the

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**WANTED**  
scrap gold  
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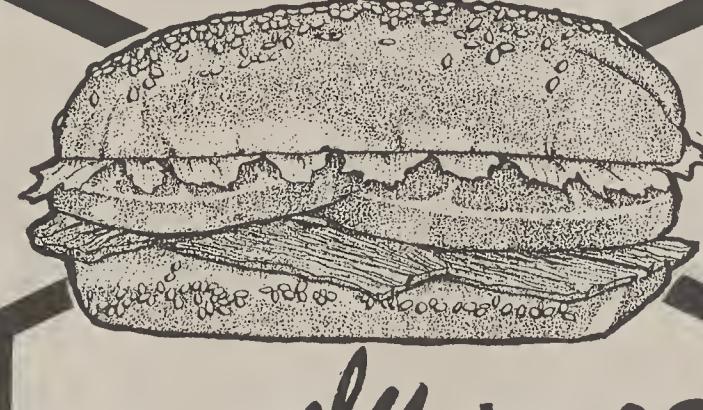
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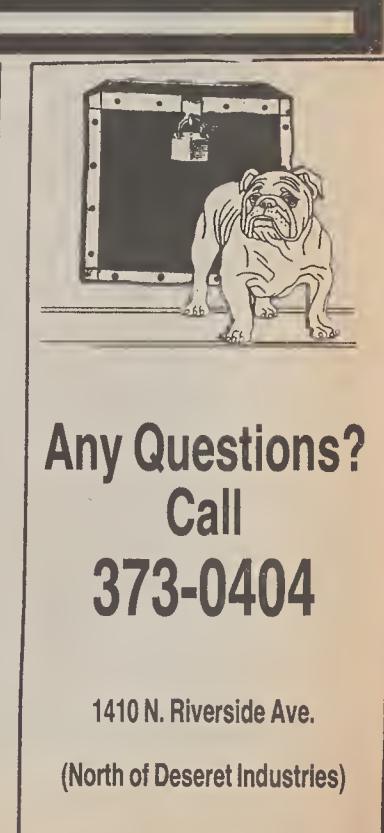
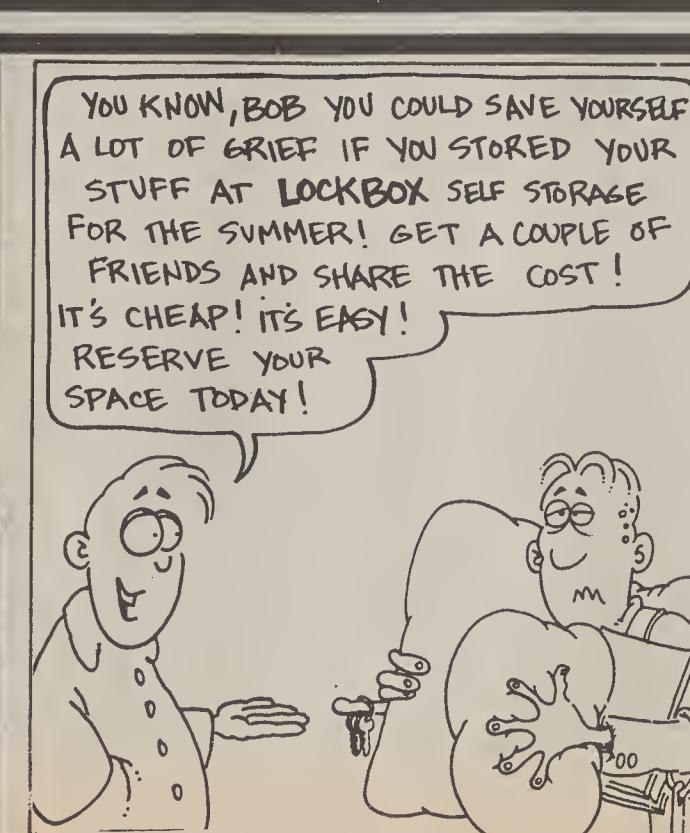
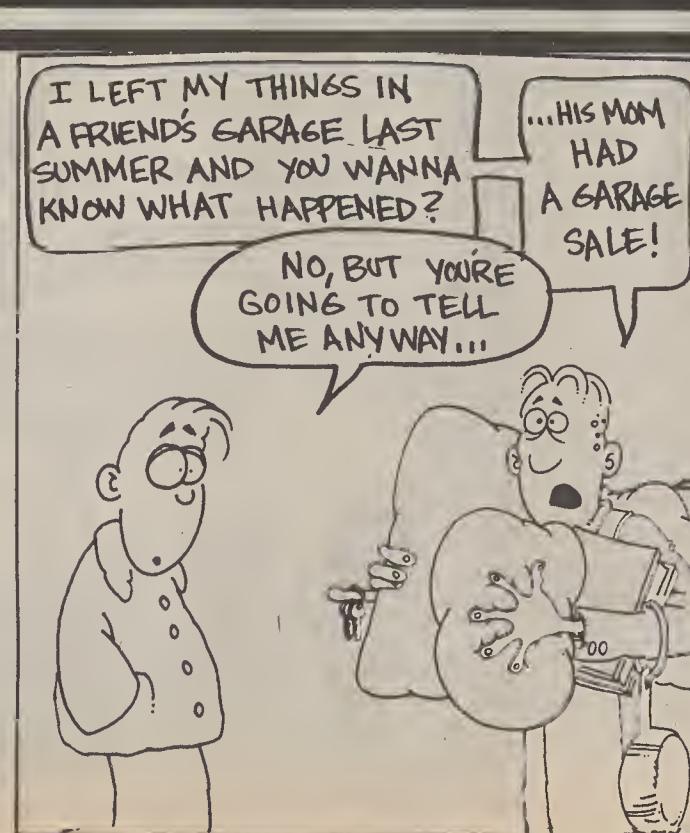
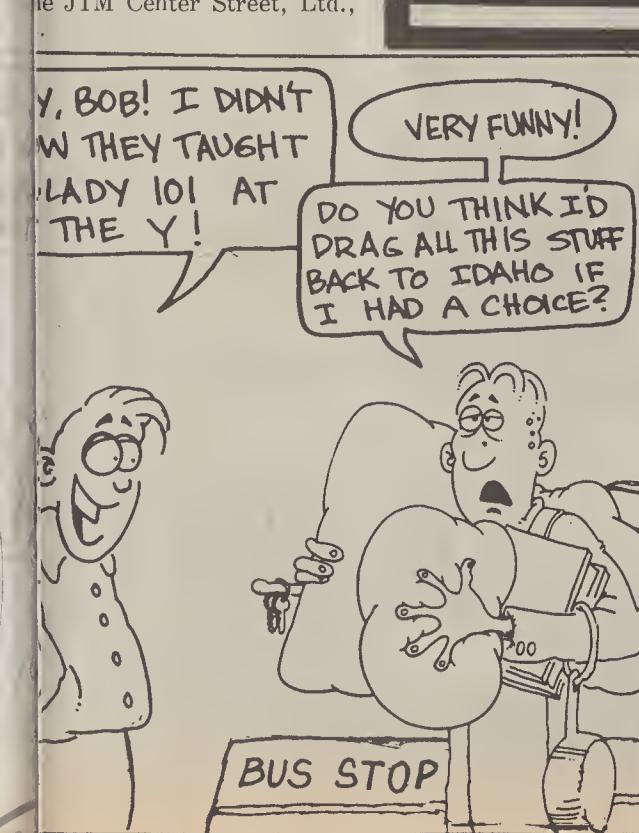


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## OPINION

# LizNoel Duncan recognized as Woman of the Semester

The Daily Universe proudly honors LizNoel Duncan as Woman of the Semester for her achievements and positive influence on BYU campus life.

Duncan is the current president of the campus group, Response. Response sponsors programs designed to increase student awareness on campus. In her position as president, Duncan helped organize BYU's Peace Symposium which was held in March. This symposium featured such speakers as Ms. Randall Forsberg of the Institute of Defense and Disarmament, and Prof. John Baylis, visiting professor from University of Wales at Aberystwyth as well as many other specialists. The week-long conference concentrated on solutions to the global arms buildup.

Along with the Peace Symposium, Duncan also helped organize a "breakfast for the homeless" program. Earlier this semester she got up daily at 6 a.m. to take breakfast and lunches she had packed to transients and homeless people Provo's Food and Shelter Coalition.

She organized these programs during the winter semester — while carrying 18-credit hours.

As a member of Response last fall, Duncan helped organize the Human Rights Symposium and served on the ASBYU president's council.

Actively advocating a student voice on campus, she believes in awareness through education. She recently said in a Daily Universe interview, "We can't create awareness without expressing both sides of the issues."

Her concern for humanity were behind her efforts to bring Amnesty International to BYU. Amnesty

International is concerned with improving human rights worldwide.

Duncan was also part of the pioneering effort in forming the Student Review. In addition to the Review, she has submitted many letters and Viewpoints to the editor of the Daily Universe. Her exemplary compassion is evident in one of those letters in which she writes, "... we are all God's children and we must behave like God's children. Obviously we can't always agree with each other. But we must learn to accept others' differences."

Frequently she has played "mom" to missionaries in the MTC, voluntarily helping them with registration and first day blues when their families couldn't be present.

Duncan is a member of The Church of Jesus Christ of Latter-day Saints and actively practices her Christian belief of love.

Duncan is the oldest child in her family and has been a positive example to her two younger sisters. She is originally from Danbury, Conn. She came to BYU to earn a degree in psychology degree and would eventually like to pursue her interests in social work.

There are many individuals who deserve recognition for their good works, however, The Daily Universe can only choose one for this honor.

LizNoel Duncan was chosen by because of her example in helping the BYU community further develop human kindness and acceptance.

We hope her example and influence will spread throughout and beyond BYU. We congratulate her for her efforts and achievements.



## Thank you for contributing

As the year comes to a close it is appropriate to thank those individuals who have contributed to the editorial page of The Daily Universe.

Although it is impossible to print all the letters we receive we want to thank all those individuals who took the time to voice their concerns. Without you and your interest we would not have an effective editorial page.

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**Texas Tech battles phone fraud**

LUBBOCK, Texas (AP) — As many as 2,000 Texas Tech University students may have taken part in a credit scam involving long-distance telephone calls worth as much as \$1 million, officials said.

The students, who lived in dormitories, used and passed friends code numbers belonging to customers of MCI Telecommunications Corp., university police said.

Det. Jay Parchman said Parchman said investigators found usage of six different codes so far, including the personal code of Lubbock County police of the Peace L.G. Blalack. MCI spokesman Scott Schreib-

**Nova-VIP companies kept students 'busy'**

Continued from page 1...

stein, who provided the estimates on the number of students involved and the amount of money lost, said the company is going to give students a two-week grace period to pay for calls.

"If they do that, we will not press any charges. However, we do want to be firm in that we will use the full measure of the law for people who don't cooperate."

Schreibstein said a similar situation was detected at North Texas State University in Denton earlier this year, and the company made the same offer of amnesty. So far, about 1,150 NTSU students have come forward to answer for \$365,000 worth of telephone calls, he said.

Wayne Voorheis, BYU network services manager said, "If I had service with a company...and the service was shut down and wasn't working, I would have reasonable expectations of getting my money back."

In addition, some students have complained about misrepresentation by NOVA salesmen of how the unlimited calling service could be used.

On Oct. 2, Mike Jensen went to the VIP offices and signed a contract with NOVA for unlimited long-distance calling for a flat rate of \$100. "I asked them if my sister could use my access code also. The sales representative, Nathan Hale, told me she could even though the contract stated differently. He said the contract only meant we couldn't use the number at the same time or it wouldn't go through."

Hale himself said one reason he quit NOVA was because of conflicting things company officials told him. "I was told that students could use more than one on a line, but we were always told one thing and then something else would happen."

Gish said that he knew salesmen were telling people they could share codes, but added there was nothing he could do about it. "I heard about it and tried to stop it."

In addition, the two companies sold and resold access codes in a very short period of time, causing some confusion among customers.

NOVA was started up as a trial venture, Gish said. Part of its purpose was to work out the bugs in its unlimited long-distance calling system, he said, after which it was planned that VIP would join in with an emphasis on multi-level marketing.

Ron Hansen, president of VIP Long Distance, said NOVA sublet VIP offices from September until the beginning of November, when NOVA went dormant, but no documents were signed because it was done "by word of mouth."

He said, "NOVA approached us and asked us to carry traffic for them" the week prior to telephone registration last fall at BYU. "We sold them access codes that went through VIP's switching station just prior to registration — the last week in August." Both companies were represented in the ELWC during the registration period.

VIP sold only conventional long distance service then, but on Sept. 11, NOVA sold VIP back the codes they had purchased in August. As a result, the same access codes were passed from VIP to NOVA then back to VIP in less than three weeks' time.

"The timing is coincidental," said Hansen.

Several subscribers said this switching back and forth has resulted in billing problems.

Kris Jensen, a senior from Idaho Falls, Idaho, who is majoring in human resources, said, "I bought (regular long distance) service from NOVA and then I began getting bills from VIP. I didn't even realize what was going on." He added that the call crediting system also seemed to become a bit muddled in the process. "I was never charged for the calls I had made, but I began getting calls on my bills that I had never made."

Mike Jensen reported similar trou-

bles. Kris Jensen said he decided this was too confusing and asked VIP for his account to be cleared and to be sent a final bill. "A little while later I received a letter and an access code from NOVA. It talked about an unlimited long-distance service I could have for only \$100 a month."

He said he threw the material away because he didn't want to have anything to do with VIP or NOVA again.

Any students with questions about VIP or NOVA may call Kennen Thompson or Doug Mitchell in the ASBYU Ombudsman's Office (378-4132/2130).

Editor's note: The three Jensens quoted in this story and the co-author of this article are not related.

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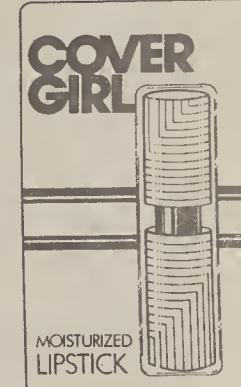
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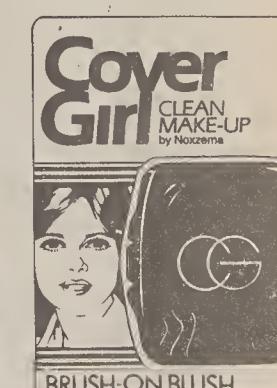
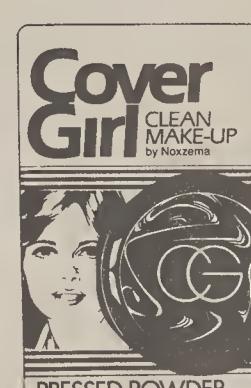
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In addition, some students have complained about misrepresentation by NOVA salesmen of how the unlimited calling service could be used.

On Oct. 2, Mike Jensen went to the VIP offices and signed a contract with NOVA for unlimited long-distance calling for a flat rate of \$100. "I asked them if my sister could use my access code also. The sales representative, Nathan Hale, told me she could even though the contract stated differently. He said the contract only meant we couldn't use the number at the same time or it wouldn't go through."

Hale himself said one reason he quit NOVA was because of conflicting things company officials told him. "I was told that students could use more than one on a line, but we were always told one thing and then something else would happen."

Gish said that he knew salesmen were telling people they could share codes, but added there was nothing he could do about it. "I heard about it and tried to stop it."

In addition, the two companies sold and resold access codes in a very short period of time, causing some confusion among customers.

NOVA was started up as a trial venture, Gish said. Part of its purpose was to work out the bugs in its unlimited long-distance calling system, he said, after which it was planned that VIP would join in with an emphasis on multi-level marketing.

Ron Hansen, president of VIP Long Distance, said NOVA sublet VIP offices from September until the beginning of November, when NOVA went dormant, but no documents were signed because it was done "by word of mouth."

He said, "NOVA approached us and asked us to carry traffic for them" the week prior to telephone registration last fall at BYU. "We sold them access codes that went through VIP's switching station just prior to registration — the last week in August." Both companies were represented in the ELWC during the registration period.

VIP sold only conventional long distance service then, but on Sept. 11, NOVA sold VIP back the codes they had purchased in August. As a result, the same access codes were passed from VIP to NOVA then back to VIP in less than three weeks' time.

"The timing is coincidental," said Hansen.

Several subscribers said this switching back and forth has resulted in billing problems.

Kris Jensen, a senior from Idaho Falls, Idaho, who is majoring in human resources, said, "I bought (regular long distance) service from NOVA and then I began getting bills from VIP. I didn't even realize what was going on." He added that the call crediting system also seemed to become a bit muddled in the process. "I was never charged for the calls I had made, but I began getting calls on my bills that I had never made."

Mike Jensen reported similar trou-

bles. Kris Jensen said he decided this was too confusing and asked VIP for his account to be cleared and to be sent a final bill. "A little while later I received a letter and an access code from NOVA. It talked about an unlimited long-distance service I could have for only \$100 a month."

He said he threw the material away because he didn't want to have anything to do with VIP or NOVA again.

Any students with questions about VIP or NOVA may call Kennen Thompson or Doug Mitchell in the ASBYU Ombudsman's Office (378-4132/2130).

Editor's note: The three Jensens quoted in this story and the co-author of this article are not related.

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# LIFESTYLE



Universe photo by George Frey

Students plan on hitting the beaches in between work schedules this summer. Rod Truman, a homie from Las Vegas, Nev., is planning on spending a couple of weeks in Hawaii near the end of July after he spends most of the summer working.

## parties, weddings & work: possibilities for summer fun

MINDY DOVER  
University Staff Writer

parties, vacations, weddings, work and more school — are all possible ways to fill the spring and summer months.

Mike McCann, a freshman from Anchorage, Alaska, who just returned from an LDS mission, is looking forward to the semester's end. "I got in over my head. I want to start the next semester. I also want to get away from all these girls," said McCann. "This summer I'm going to be alone to be by myself with nothing to do."

Zanne LaBel, a senior from Centerville, Ore., is also looking forward to the semester's end. "There is one thing that I'm going to miss this semester," said LaBel.

However not everyone is glad that the semester is ending. "I'm not looking forward to leaving my friends. I'm going to miss tons of people," said Tommy Haws, a freshman from Gallup, N.M. Haws is going to be spending his summer preparing for a mission.

Susan Beachler, a junior from Dayton, Ohio, is also preparing for a mission. "I'm excited for the semester to end. I'm also looking forward to my mission. But I don't have any exciting plans for the summer." She is planning on visiting relatives and friends in the Midwest before driving home.

Visions are not the only events students will be preparing for this summer. Earl Hilton, a freshman from Beaumont, Texas, is getting married this summer. After final exams he and his parents, with his fiancee, will drive to Rexburg, Idaho to meet his fiancee's parents.

Hilton, who is getting married on July 16, is planning on going to school this spring semester.

Rod Truman, a sophomore from Las Vegas, Nev., is planning on spending a couple of weeks in Hawaii near the end of July. However Truman will be spending most of his summer working. "I'm going to work this summer because I'm poor," said Truman.

Bonnie Allgood, Celeste Culver, and Kristy Anderson, all roommates living in Heritage Halls, are planning to hit the California beaches and visit a few friends and relatives down there. After their vacation they plan on working.

Allgood, Culver, and Anderson are all freshmen.

But not all students will be returning home this summer. Jerry Norton, a sophomore from Amarillo, Texas, will be staying in Provo. Norton currently lives in Helaman Halls. "I'm going to find an apartment and go to work this summer," said Norton. "I'll miss having the Cannon Center to cook for me. I'm going to have to learn how to cook again."

Norton is planning a vacation this summer. He will be going to Idaho for about a week and a half. "I'll do some fishing and camping around the Idaho Falls/Jackson Hole area."

Nick Giardello, a junior from Reading, Pa. is going to spend 10 days in California on the beach. He is ready for the semester to end. "I transferred here from a community college with 10-week terms. My 10 weeks are up."



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FALLBROOK, Calif. (AP) — A school trustee says the half-million photocopies made in 24 school days at five elementary schools is just too many.

Becky Daze, who's on a campaign to stop waste in the Fallbrook Union Elementary School District, said Monday that teachers, administrators and staff made 538,416 photocopies between Dec. 16 and Jan. 31.

That's equal to nearly 120 copies for each of the district's 4,500 students.

Daze's study started out as something of a joke. But her report caught fellow trustees by surprise.

"These figures to me are mind-boggling," Trustee Walt Krueger said. "We've taken a very tongue-in-cheek attitude about this, and I think Becky sensed that. So she's come through with her big guns."

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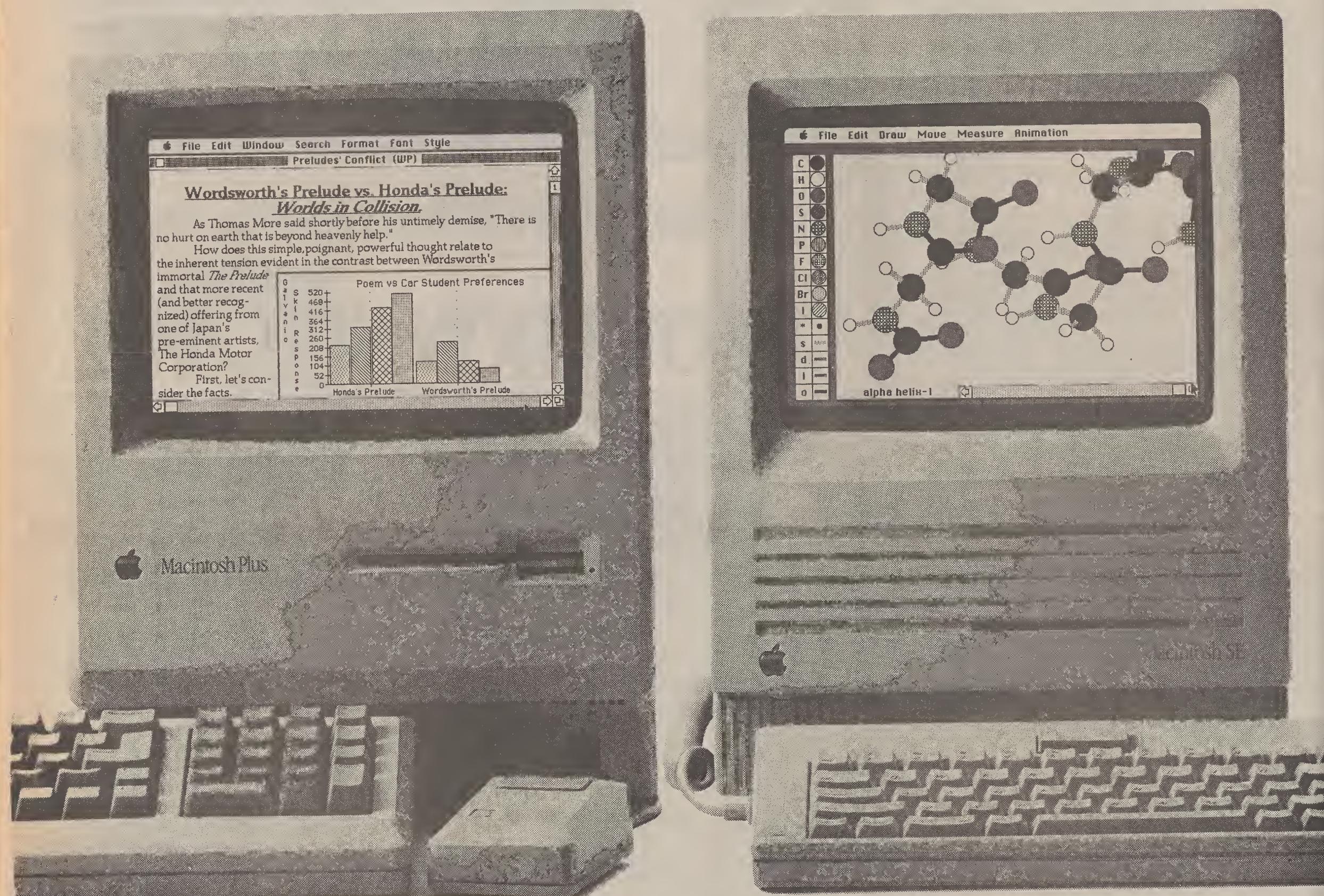
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# SPORTS

## Injuries hurt Y tennis team

NICKY FRANK  
University Sports Writer

BYU's injury-riddled men's tennis hosted its arch rival, the University of Utah, on Tuesday and was beaten by the Utes 8-1, and was again Wednesday by the visiting United States International 6-3. Injuries to top players have weakened the Cougars' strength on the road. Two weeks ago BYU lost its

first singles player and half of its first doubles team for the season, in senior Robert Garbell who was forced to the sidelines and into the hospital for surgery on a ruptured disc.

Jumping into the No. 1 singles spot in replacement of Garbell was freshman Johnny Mattice, but last week at the Houston Invitational Mattice injured his shoulder and has been forced to sit out the last two matches against Utah and USIU.

As a result of the injuries, BYU

was forced to play its last two matches without its No. 6 singles player and No. 3 doubles team.

The Utes played tough and lost only three sets of the entire match to BYU. The Cougar's only victory came in Tom Snelson's 4-6, 7-6, 6-4 win over Utah's Brian Monson.

Against USIU, the Cougars had impressive singles play from John Rasmussen at No. 4 singles and Lonnie Nielson at No. 5 singles.

Rasmussen had to go three sets with USIU's Craig Beck. Rasmussen won the first set 6-1, then dropped the second set 3-6, but then came back strong and won the third set 6-2 to win the match.

Nielson also went three sets in his match against USIU's Ola Larson. Nielson jumped on top in the first set

with a 6-4 win, but Larson fought back and took the second set 3-6. Nielson then came back to win the third set 6-4 and seal his victory.

The only victory in the doubles play came from Snelson and Nielson who defeated USIU's Richard Wilburg and Larson 7-5, 6-3.

The Cougars will have eight days to rest and get healthy before they travel to Ogden on April 16 to play in the Wildeat Invitational hosted by Weber State.

**Cougar spikers defeat top teams at Iowa tourney**

By LISA WILLARDSON  
University Sports Writer

The BYU men's volleyball team returned home from Lamoni, Iowa, after playing in the Graceland Invitational and beating all four of the top ranked teams they competed against last weekend.

The Cougars played NCAA's 13th-ranked Purdue on Friday and whipped the Boilermakers in three straight games, 15-11, 15-0, 15-7.

"It's a standing thing with the team, if they get a perfect game without any errors I'll treat them to a steak dinner," said BYU Coach Tom Peterson. The Cougars were treated by Peterson after the perfect game against Purdue.

Saturday, BYU played No. 9 Ball State, No. 10 Ohio State and Graceland College, who were runners up to BYU in the Collegiate Club Championships last year.

BYU beat the Ball State Cardinals 15-10, 15-11, 15-11 and according to Peterson, "We were serving very well."

Against Ohio State BYU lost the first game 11-15, which was the only game they lost in the Invitational, but overtook the Buckeyes in the remaining three games of the match, 15-9, 15-10, 16-14.

The last game of the Invitational BYU took the Graceland Yellowjackets 15-12, 16-14, 15-3.

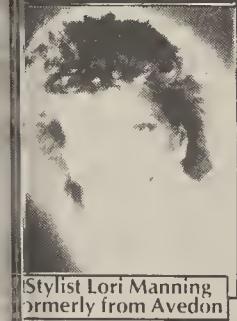
"I think we played pretty well," commented Peterson. "We used a different lineup and adjusted very well."

"This was one of the last opportunities to play against top teams and it was gratifying to know we can beat them away instead of at home," said Peterson.

On April 24 and 25 the Cougars will travel to Austin, Texas, to compete in the Collegiate Club Championships. At that time the top 30 collegiate teams will battle it out for the title.

Among those competing will be Graceland College, Purdue, Sacramento, UC Davis, UC Irvine, Maryland, University of Texas, and New Mexico.

BYU is presently the defending Collegiate Club Champions and according to Peterson BYU is heavily favored to win it again this year. "We're better than everyone else. We have a great record against the best teams whether NCAA or otherwise. The only top team we did not beat was Penn State, and this was because of injuries. We would have won had we been at full strength."



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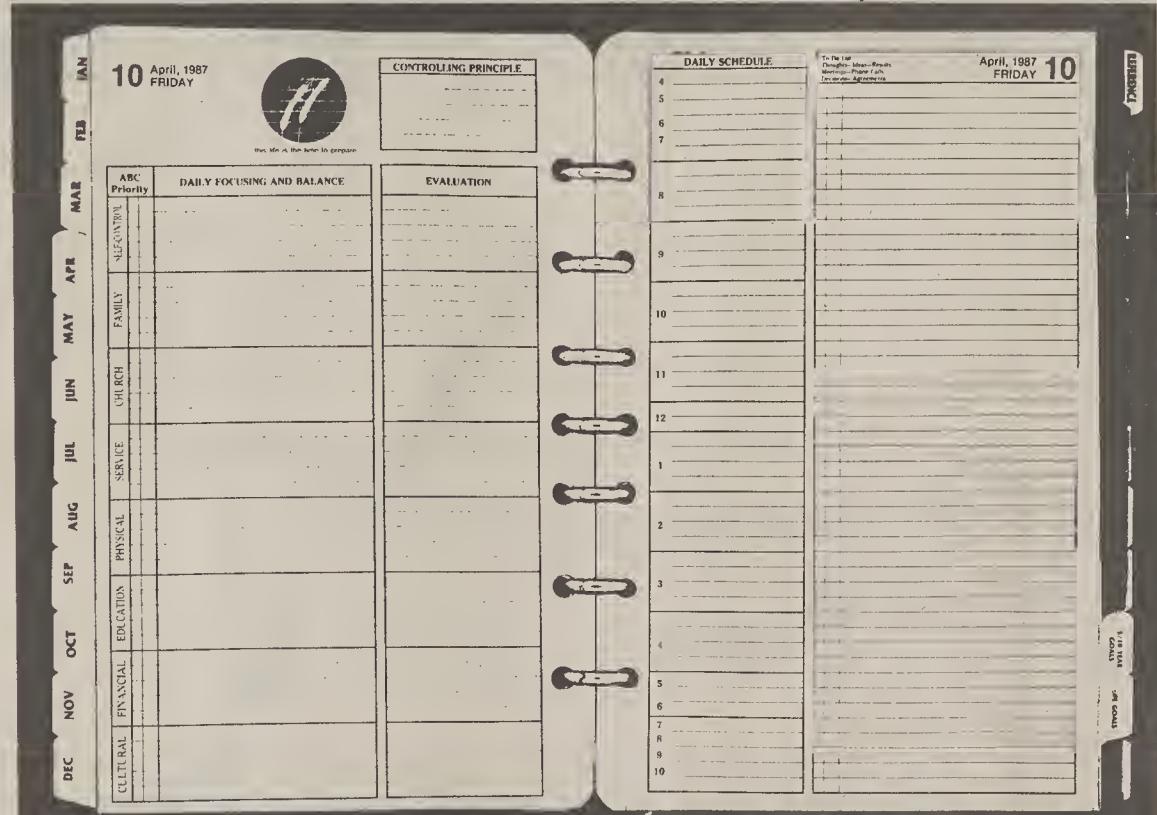
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**TSIDE SALES RE** FES REPRESENTATIVES wholesale, a Salt Lake based organization, a dependable full or pt time sales to visit banks, credit unions & businesses County. Some sales exper & dependable are a must. Call Jerry Cole at 561-0555 between 9-2.

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**JILL GIRLS CONTRACT**, Sp/Su, Live-in \$115/mo. Pvt Bdrm & Bth. Call Becky 57-9444.

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Deposit, Call Danielle 373-4867.

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**DELUX CONDO**, Top floor \$70 Sp/s. & cable TV, micro, Indry fac. 377-1666.

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**THOUSANDS** on BYU student condo blk from campus. 2 bdrm, 2 bath, fully d. Only \$59,500 FHA financing available. 3336-3336, evens 225-8752.

**OF THE DORMS?** Talk to Dad about Ca condol Victoria Place condos have the price, & gt location. Only a few left, so call 225-539 or Century 21 Harman Re-

**0'S FOR WOMEN** avail now, also Sp/ W. Low rates, Bendick Arms & Academy. 2259.

**ONDOS** Close to Campus men/women 5-175, Sp/Su \$90-100, 2 bdrm, 2 bath, Indry, DW, frplc, 224-7217.

**AM TOWNE** 2 spaces Women/Men, Sp/ + util. 950 N 900 E, 224-1014 at 3.

**CONDO** Sp/Su \$80 + util. DW, disp. 700 N 800 E Provo. 374-0401.

**FORD COURT/HAMSTEAD CONDOS** Sp/ + util. 2 bdrm, 2 bath, W/D, under- lbg, Call Tracie 377-3336.

**ONTRACTS** for nice condos, 1 blk to

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ordable excellence at only \$42,900. 2 its incl new fridge, micro, oven range, quiet loc near park/BU. Enclosed d grass areas, curvd pkgs. Low d/ low int. Gary Stone Broker 373-SOLD. Model 4-6pm.

**FUL** Sp/S Condo's avail men/women

group rate or couples. Call TPM 375-

**LUXURY CONDO** 151 E. 300 N. #3, #9, \$60/shared, \$100/Pvt Call 225-8013.

**IS LUXURY CONDO**, Next to BYU.

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**VE \$135 + util 4 men openings Sp/Su.**

2 girls openings F/W. W/D, micro, Indry, jazz, no hook up fees, pvt rms.

374-8044.

**CHATHAM TOWNE**

Contracts for women, 956 N 900 E Provo.

town homes w/studies 225-8138.

**SUMMER** \$60 Shared Township #8, Call 377-0267 for more information.

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## 15- Condominiums

**RIVERGROVE & SILVER SHADOW** Condos for rent. Sgl/dble rms W/D, DW, AC, Frplc. Great Area. Call 379-3000.

**NICE TOWNHOUSE CONDOS** Couples mens group, \$275 mo. \$100 man Sp Su, \$150 man F. W. 2 bdrm, 2bth, W/D, DW. Micro. Cable. Call TPM 375-6719 bet 10-5.

**ONLY \$85 RENT!** Sp/Su NICE CONDO 1 BLK TO CAMPUSS 375-0415.

**MEN**, live in girls housing! Micro, TV, AC, washer, dryer, dishwasher. \$95, 375-9666.

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**MENS CONDO AVAL** Rivergrove 1141 W 650 N Provo. 5 contracts avail \$110 mo. Call 377-7300 or 375-8606.

**GIRLS CONDO** fully furnished AC, W/D, DW, very nice. Sp Su, F/W, \$85 110. Call Scott 377-9018.

**HELP!** I have a brandnew condo just steps away from the "Y". Unfortunately circumstances have arisen which require me to sell it immediately. If you're interested please call me at 374-8520. Heart Broken.

**GIRLS CONDO** May-July, \$90 & \$120 + utils. W/D, DW, AC, 373-7636. Angels. \$56 E 800 N #3.

## OPEN HOUSE

**Victoria Place Condos**, Near Campus, only a few choice units left in the second & third phase. Ideal for student occupancy. Model open daily from 10am til dark. Come by any time at 267 E 600 N #71. Provo or Call Dave 225-7539 or Century 21 Harman Reality, 224-2010.

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**FROMENADE CONDO** - 3 space girls avail. Pvt rm. Sp/Su \$125-130 mo. 377-8811-374-0686.

**ENCLAVE VILLAGE** mens/girls Sp/Su \$135/mo. F/W \$185 mo + utils. pvt rm, W/D, micro, pool & spa, 2 bks to BYU. Call 374-0401.

**MENS 3 BDRM CONDO**, WillowBrook \$390/mo. PRT. Days 755-1205 Eves 375-9464.

**RENT OR BUY** \$250/mo. 2 bdrm condo, W/D. Your choice w/furn or w/out. Kathy 224-6605 x 234.

**ENCLAVE** Sp/Su, girls opening, pvt rm, pool, jacuzzi. \$135 mo 224-5971.

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**GIRLS SOMERSET CONDO** across street from campus. DW, W/D, AC, frplc, 2 spaces avail. \$100/mo. 374-1605 Dina.

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**STONEBRIDGE** 4 openings for men Sp/Su 3 bdrm, 2 bath, pool, jacuzzi, W/D. Great location.

**ROOMMATE** WANTED to share luxury 2 bdrm Condo in great area of LA (Hancock Park) \$450/mo. Call 377-4072 or 213-937-0897.

**16- Rooms For Rent**

**ATTN:** Men Sp/Su \$90/mo incids util. TV, VCR, micro, backyard. Call Joe, 377-1888.

**17- Unfurnished Apartments for Rent**

**ONE MONTH FREE RENT** Ig 2 bdrm family unit. Springville, W/D, bk-ups, free cable, D/W, disposal, balcony, Indry play. No smoking or pets. \$235/mo + \$100 dep. 489-3102.

**SEAFIAC LUXURY** 2 bdrm, W/D bk-ups, central air cond. \$265/mo + utils, \$200 dep. 605 N 600 W Provo 377-4164.

**NICE 2 BDRM AFT**, Upstairs in 4-pix, W/D bk-up, util. 174 W 900 N. Orem \$240 Call Tami 377-7300, 8-5, M-F.

**COUPLLES**- Lg 2 bdrm, shower/tub, 2 sinks in bathroom, free cable. \$250/mo + utils. 737 3-1900.

**GIRLS ENJOY LOVELY AFTS**. Close to campus. Sp/Su \$60/mo F/W \$85, 110/120 mo utils. BYU approved. Call 375-2054.

**1-2 BDRM S/S** sgl men/women \$60/mo or student grps/cpls \$210/mo 69E 600N, 375-1723 at 5

**NEW TOWNHOUSE**- Walking distance, Sp/Su \$120/mo. Girls, 210-220 E 300 N. #20. Also avail Fall. Close to BYU & Town, Cool Law, Manager needed 374-2685.

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## 47- Auto Parts &amp; Supplies

TIRES - Bridgestone steel-belted radials for sale. Tires have white-raised lettering & 10,000 mi left on warranty. Size P205 70(wide) R14. Formerly used on a Datsun 280ZX. Call Chuck 224-1401, live mess.

## 48- Mobile Homes

BUILD EQUITY/Fay less than rent, 2 bdrm, many extras inclds new furnace, kitch appl, W/D hks-ups, lots of storage. \$6200 OBO. Financing avail. Call 377-1827/224-5313.

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WHY RENT? Moving. 3 bdrm, 1 1/2 bath, well kept 12x60 Meteor Crestline 377-6196 lives.

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ROUND TRIP FLANE TICKET to Tulsa OK, April 20-27, \$100 or best offer. Call Sandy 375-9398.

FLANE TICKET SLC to Cleveland April 21- May 2, \$200. Call Lesa Wilson 375-2102/378-7620.

## 50- New Cars &amp; Jeeps

'87 SUZUKI MINI JEEPS. '87 models at '86 prices. Daryl 1-521-7474, 1-261-1935.

## 51- Used Cars

'80 SUNBIRD, PS, PB, AC, AM/FM stereo, runs great, \$2000 OBO 378-8808 or 375-4845.

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Musi Sell \$600. 377-9301 John.

NEWS TIPS  
378-3630  
or ext. 3630



## ASBYU president is 'who' Coleman?

Continued from page 1

Regarding ecclesiastical endorsement, 62 percent of the students favor voting on the issue. The 95 percent confidence limits

for the estimate of students who want to vote on this issue is between 52 and 71 percent.

Eighty percent of the students felt they were not adequately represented by this year's ASBYU president. The 95 percent confidence limits for those students who felt misrepresented was between 73 and 88 percent.

Concerning the RA issue, 70 percent of the students said that off-campus RA's should not be installed. We are 95 percent confident that the true percentage of the students who feel this way is between 60 and 78 percent.

Results also show that had students been allowed to vote, approximately 83 percent would have supported the continuing endorsement policy. The 95 percent confidence limits for students supporting the policy is between 76 and 91 percent.

Also, we found only 29 percent of the students surveyed know the ASBYU president's name. The 95 percent confidence limits for students who know the name of ASBYU's president is between 20 percent and 37 percent.

Finally, 77 percent of the students surveyed said that a student congress would better represent them than does ASBYU as presently constituted.

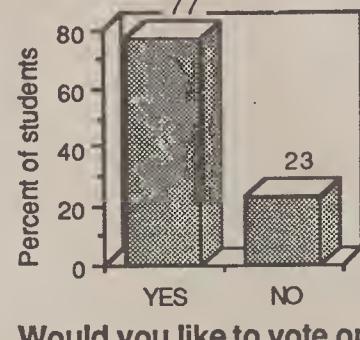
We are 95 percent sure the percentage of students who feel this way is between 68 and 85 percent.

The results in every case were statistically significant, indicating students have a definite opinion in each of the questions asked.

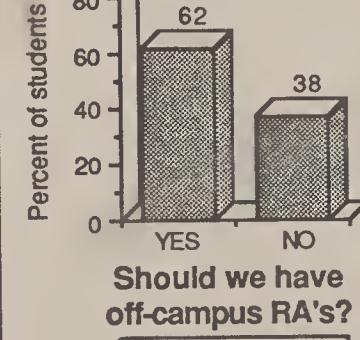
The study as a whole shows that students would like to have voted through the proposed referendum.

It is also interesting to note the majority of those surveyed indicated support for the new ecclesiastical endorsement requirement, and opposition to the use of off-campus RA's.

### Would you like to vote on off-campus RA issue?



### Would you like to vote on continuing ecclesiastical endorsement?



### Should we have off-campus RA's?

Universe Graphic by Jim Beckwith

## Citizens learn leadership

By SUSAN BAHR  
Universe Staff Writer

tion, drug abuse, current events, government, volunteerism, and taxes.

During the second year of the program, members complete an externship that involves them in an area of community leadership.

"We've had people do everything from being a beauty pageant leader to setting up drug-abuse seminars in the community. One man fulfilled his externship by running for public office," Walton said.

Community leadership programs such as the Academy are recommended by the U.S. Chamber of Commerce because of the positive effect they have on the community, according to Walton.

Those interested in participating in the 1987 program can save \$50 on the \$250 membership fee if application is made before May 1. For more information, contact Brad Sears at 375-5595.

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## Support group organized

By SHERIDAN R. HANSEN  
Senior Reporter

makes us avoid people who are homosexual," said Johnston.

One of the main goals of the support group is to keep the lines of communications open in the family. "We want to keep that intact," Johnston said. "This together with the sharing of information is very important.

"There may be students on campus who know of someone who needs to talk about this issue," she added. "Maybe students want to talk to their parents, but are reluctant because they think their parents have no one to talk to."

People Who Care meets monthly on the third Sunday evening at 7 p.m. The public is invited to attend the informal group meetings.

Those interested in receiving further information can write People Who Care, P.O. Box 520785, Salt Lake City, UT 84152.

The problems of life always seem lighter when there is someone to talk to and, according to Gerry Johnston, that is why People Who Care — a support group for parents, spouses and adult family members of homosexuals — was organized.

"Facing the homosexuality of someone close to us can be a very painful struggle," said Johnston, coordinator of the support group. "One of the most helpful approaches toward working through the difficult emotions and the lack of understanding is to talk with others — people who have been there, people who know what you are going through, people who can help you to face the realities, people who feel the way you feel and people who care about you."

Johnston's interests in organizing a support group came after her son "came out of the closet" 15 months ago.

"I cried and accused him and wondered what would happen to the family and what would happen with church," she said. "It's something you think you'll never have to face. When it hits you, it blows you away. I felt absolutely helpless."

Johnston said counselors gave her good direction, but she still needed to study about homosexuality and find people that felt like she did. Six months later she found someone to talk to.

"It was May before I met anyone who could even say the word homosexuality," she said. "Two months after that, I met two more women and found what it meant to me to meet together with them. I felt like I could begin to breathe again."

Shortly after they organized People Who Care.

She said part of their drive to organize the support group comes from a concern for people coupled with a background in public relations.

"There is an attitude of homophobia in our culture, which is the negative attitude about homosexuality that

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